

The Communicator

"Your Hometown Connection"

Bringing a Tradition of Service & Innovation into the Future

DECEMBER 2011

318 3rd Ave W. • Durand, WI 54736 • 715.672.4204

Business Office Hours for Christmas and New Year Observance

Closed All Day Friday, December 23, 2011 & Monday, December 26, 2011

> Closed All Day January 2, 2012



LOCAL Customer Service LOCAL Service Technician LOCAL Office







CHRISTMAS BRINGS OUT THE KID IN ALL OF US

We love to watch TV in jammies

FREE Installation and 1 Year FREE DVR*

Sign Up Today for our superior quality Television Service and receive Free Installation and your first years rental of a **DVR** for FREE.

TV WITH DIGITAL VIDEO RECORDER (DVR)

- Watch what you want when you want
- Pause and rewind live programming
- Search and select programming with Interactive TV Guide
- Parental Controls
- Digital Music Channels to set your holiday mood



*Limited time offer. A 2 year service agreement is required. Contact us for complete details.

Raving a DVR is so much more enjoyable! Call us at 715-672-4204 and sign up today.

GET READY FOR HOLIDAY SHOPPING ONLINE

More and more people are now shopping online for the holidays, and it's easy to see why-you can browse anytime, avoid crowded malls, enjoy a bigger selection of merchandise and find some great bargains. To help make online shopping safer and more efficient, here are a few tips:

Protect yourself from scammers – Make purchases only on secured websites, and try to stick to Internet merchants you know and trust. If in doubt, check with the Better Business Bureau. To protect against viruses and spyware, make sure your computer has the latest antivirus software installed before shopping online.

Comparison shop the easy way – One good place to start is the Google Product Search site at www.google.com/products. Just type in the product and you'll get an extensive list of online places to buy. You can also refine your search by price range, brands, stores and seller ratings.

Use one credit card – Open a credit card account with a low credit limit for online purchases only and carefully check the billing statements. It's easier to discover fraudulent charges that way, and the low credit limit will help thwart thieves.

Read the fine print – Always check the online store's refund policies; some set a deadline for returns or charge a fee to return merchandise. Also, be sure to print and save the confirmation page when completing an online purchase, so you have a record of the transaction.

Get up to speed – Can your family's computer handle the hectic holiday pace? If your Internet connection isn't as fast as you'd like, give Nelson Telephone a call. With our High Speed Internet, you'll be handling all those holiday tasks in no time.

December Brings Your New 2012 West Central WI Regional Directory

Your OFFICIAL telephone directory should arrive in your home/business sometime during the month of December. One directory will be delivered and if you require additional copies, they can be picked up at Nelson Telephone in Durand, the





Gilmanton Post Office or the Nelson Post Office.

Nelson Telephone Cooperative Assists Low Income Households with The Lifeline/Linkup Program

Nelson Telephone Cooperative participates in the Lifeline/Linkup Program for low-income telephone customers. The Lifeline Program keeps phone service affordable by reducing monthly phone charges. The Linkup Program is designed to help households without telephone service to get it and those with phone service to keep it when they move by paying some of the connection fees.

Eligible customers must be in a household that receives benefits from one of the following programs:

- WI Homestead Tax Credit
- Wisconsin Works W2
- Medicaid/Medical Assistance
- Badger Care Plus Standard
- Supplemental Security Income
- Food Stamps
- Low Income Home Energy Assistance Program
- Temporary Assistance for Needy Families