

Services Provided.....2

Contact & Hours.....2

Account Information.....3

Plowing Season .....3

Premium Package.....3

Cooperative Month.....4

October Special.....4

318 Third Ave. West  
P.O. Box 228  
Durand, WI 54736

(715) 672-4204  
www.nelson-tel.net

## NOW AVAILABLE ~ PAY YOUR PHONE BILL ONLINE!

Nelson Telephone is excited to announce that you can now view and pay your telephone bill online! With ePay you can avoid the hassles of paper billing and take care of your bill online.



Your e-bill gives you the same information you receive on your paper bill, plus these added benefits:

- You have instant access to your account 24 hours a day, 7 days a week.
- You are notified by e-mail when your bill is due each month. You can mail in your payment, drop it off at one of our drop boxes or you can pay it online.
- If you need a record of your bill, simply login and print out the information you need.
- Once you login, you will have access to your present bill and billing history (*from the month you signed up for ePay*).



To enroll in ePay, go to [www.nelson-tel.net](http://www.nelson-tel.net) and select "Pay Your Bill Online" to register.

**2007** DIRECTORY  
AREA CODE 715

Alma  
Altoona  
Arcadia  
Arkansas  
Chippewa Falls  
Clothing  
Downsville  
Durand  
Eau Claire  
Eau Galle  
Elva  
Elk Lake  
Elk Mound  
Elmwood  
Gilmanton  
Ilwaco  
Independence  
Menard  
Menomonie  
Mendota  
Nelson  
Northfield  
Osseo  
Pepin  
Pigeon Falls  
Prescottville  
Plum City  
Rock Falls  
Spring Lake  
Spring Valley  
Strum  
Whitehall



WEST CENTRAL WISCONSIN REGION

## CHECK YOUR LISTING IN THE TELEPHONE DIRECTORY DIRECTORY DEADLINE APPROACHES

Please check your listing in the current telephone directory.

If you notice something you want changed, please contact our customer service department before October 9, 2007.

The 2008 West Central Wisconsin Region Telephone Directory will be delivered in early December.

## SERVICES PROVIDED BY YOUR COOPERATIVE TO HELP YOU KEEP IN TOUCH



**Long Distance Service** – No monthly fees, flat per minute charge.

**Voice Mail** – Easy to use, personalize to fit your needs.

**DSL High Speed Internet** – No second phone line needed, talk on the phone and surf the net at the same time.

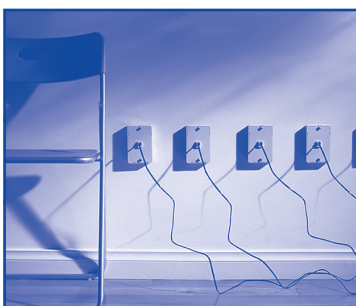
**Dial-Up Internet** – Packages start at \$8.95 per month.

**Business Phone Systems** – Phone systems for small or large businesses.

**Computer Networking** – Wired and wireless networking, firewall and router configuration.

**Domain Hosting** – Web Space with variable server space.

**Custom Calling Features** - Caller Id, Caller Id with Name, Call Waiting, Call Forwarding, Telemarketer Call Screening, & many more.



**Wiring** – Call us for your inside wiring job, we'll furnish all you need, and you'll have the piece of mind knowing it's expertly done and maintained.

**Cell Phones and Service** – Authorized Alltel Agent.



## CALL TODAY AND LET US HELP YOU WITH ALL OF YOUR COMMUNICATION NEEDS!



### PUBLISHED BY:

**NELSON TELEPHONE COOPERATIVE, INC**  
(An Equal Opportunity Employer)  
318 3rd Avenue W • P.O. Box 228 Durand, WI 54736  
Phone (715) 672-4204 • Fax (715) 672-4344  
E-mail: admin@nelson-tel.net • Shari Werlein, Editor

### OFFICERS & DIRECTORS:

Christy A. Berger, General Manager/Executive Vice President  
James O. Tulip, President • Stanley N. Winsand, Vice President  
Gary R. Lindstrom, Secretary • Edmund J. Bauer  
Michael Hayden • Bruce A. Lindstrom • Donald J. Weisenbeck

**OFFICE HOURS:** Monday-Friday: 8:00 a.m. to 4:30 p.m. • Office closed on Saturday, Sunday & Holidays

## ACCOUNT INFORMATION – WHO CAN WE GIVE IT TO?



From time to time, Nelson Telephone staff members are put in the awkward position of receiving calls from people attempting to obtain information about or make changes to the telecommunications account of a friend or family member. To maintain customer privacy and protect the individual responsible for the bill from unauthorized charges, we do not discuss or make changes to an account based on the request of anyone other than:

- The individual(s) named on the account (specifically named, not just related).
- The individual(s) legally responsible for the account (power of attorney, legal guardian, etc).
- Individual(s) officially authorized by the account holder (individuals who have been authorized in writing by the account holder).

Please understand that even though you may not intend any harm by seeking information or requesting changes, there have been cases where individuals and even family members have acted with harmful or mischievous intent. Due to those cases, we strictly enforce our authorization policy. If the telephone account at your residence is under a single individual name, please consider contacting us to provide authorization for anyone you wish to have the ability to seek information or make changes to your account.

Nelson Telephone Cooperative subscribers (exchanges 672, 673, 285 and 946) may also wish to review their Cooperative membership. Patronage dividend checks, capital credit checks, are provided to the individual(s) named on the membership. Years ago, it was common that married couples established membership in only the husband's name. Today, memberships are established in the names of both partners, all roommates in the house, siblings sharing a line, etc.

**If you wish to authorize someone to have access to your account or if you wish to check your membership, please contact our customer service representatives at 672-4204.**

## PLOWING SEASON



Winter will soon be upon us in Wisconsin, making our "plowing" season short.

If you are building a new home, planning on adding an additional line or

installing a new phone line, please contact our office before October 12, 2007. This will allow us to put you on the schedule for underground telephone service if necessary.

### Nelson Telephone Premium Package

**For just \$39.99 a month get:**

- Unlimited Local Service
- 6 of Our Most Popular Calling Features  
(Voice Mail, Caller ID, Call Waiting/Caller ID,  
Call Forwarding & 3-Way Calling)
- 300 Anytime Nationwide/Long Distance Minutes
- Inside Wire Protection Plan
  - NTLD Calling Card
  - Toll-Free Number

**Call Today! 672-4204**

Bulk Rate  
U.S. Postage  
**PAID**  
Durand, WI  
Permit #4



In celebration of October Co-op Month,  
stop in the office on  
**Thursday, October 11, 2007**  
to win one of many prizes  
to be given away.

**YOU COULD WIN:**

- one month free local service
- a pre-paid calling card
- or one of many other prizes.

(One prize per cooperative membership)

## OCTOBER CO-OP MONTH SPECIAL

Install one or more of Nelson Telephone's calling features during the month of  
October and we will waive the installation fee (\$12.50 value)

Caller Id, Caller Id with Name, Telemarketer Call Screening, Voice Mail, Call Waiting, Call Forwarding  
(See pages 28-33 of your local directory for a list of all the calling features available)

**Call Today! 672-4204**