

General Manager's Corner

Building a New Home?

Silver Dollar Winners

# Speed-Up Study Time Get High-Speed Internet Today!



*When it's time for school projects,  
high-speed Internet gives your kids the edge!*

**Sign up for High  
Speed Internet &  
Receive One Month  
FREE!**

*(\$49.95 Value)*

**Bonus – FREE  
Installation with a  
2-Year Contract**



*Offer Expires October 30, 2009*

**Call Today! 672-4204**



## Save time and money each month with convenient e-billing!

- No more searching for a stamp.
- No more checks to write.
- Pay from the convenience of your home.

You must first contact our office prior to signing up for e-bill to receive your security code necessary to begin registration.



Receive a  
one-time \$5.00 credit  
on your phone bill  
when you go  
paperless!



Save Money Now with  
Our Bundle Package

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## NELSON TELEPHONE COOPERATIVE

318 3rd Ave W • PO Box 228  
Durand, WI 54736

Christy Berger .....General Manager

### Board of Directors

James Tulip .....President

Stanley Winsand .....Vice President

Gary Lindstrom .....Secretary/Treasurer

Edmund Bauer .....Director

Michael Hayden .....Director

Bruce Lindstrom .....Director

Donald Weisenbeck .....Director

### OFFICE INFORMATION

Hours: Monday – Friday  
8:00 a.m. – 4:30 p.m.

Phone: 715-672-4204

Fax: 715-672-4344

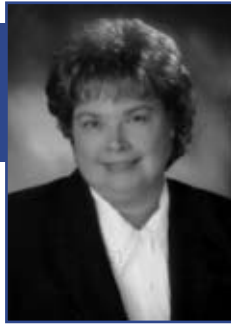
E-mail: [admin@nelson-tel.net](mailto:admin@nelson-tel.net)

Website: [www.nelson-tel.net](http://www.nelson-tel.net)

### INTERNET SUPPORT HELP DESK

1-800-326-4168

Hours: Monday- Saturday  
10:00 a.m. – 10:00 p.m.



## GENERAL MANAGER'S CORNER

Christy Berger

*In celebration of October Coop Month Nelson Telephone Cooperative will be holding an Open House on Thursday, October 8, 2009.*

*Refreshments will be served and the employees will be on hand to answer questions and*

*demonstrate some of our services. Customers will also be able to sign up for door prizes and tour the facilities. Look for more information with your October phone bill.*

*Cooperatives have a proud history of creating opportunities to meet the real needs of real people. When for-profit businesses were not interested in serving rural areas, people banded together and formed cooperatives to deliver electricity, provide insurance and make farm supplies and other goods more affordable. Cooperatives provide people with a unique opportunity to meet today's challenges, too.*

*Cooperatives are partners in their communities, creating opportunities by investing in economic development and human involvement that will keep hometowns and rural areas thriving for years to come. By working together, cooperative members are creating opportunities they could have never devised on their own.*

*Regardless of the new technologies cooperatives are able to bring to their members and the new services developed to meet those members' needs, it is still the same pride, principles and practices that make today's cooperatives a part of the community.*

*Be sure and stop in on Thursday, October 8, 2009 to help us celebrate October Coop Month.*

## BUILDING A NEW HOME?

Did you know Nelson Telephone Cooperative will pre-wire your new home for FREE\* if you sign up for our services?

• Telephone • Television • High Speed Internet

No contract, No risk.

We are confident in our products and services

**Let the professionals wire your new home.  
It's what we do for a living.**

We Sell Entertainment!

Call our office today for more information

**672-4204**

\*Some restrictions apply.



## Silver Dollar WINNERS

### Congratulations!

#### MARCH

Michael & Barb Brunner

#### JUNE

Brandon Gates

#### APRIL

Lucille Helm

#### JULY

Keith Smith

#### MAY

Lorraine Bauer

#### AUGUST

Lena Drinkwine

*Pay your bill in full each month prior to the 18<sup>th</sup> and you will be entered into a drawing to win a Silver Dollar.*

*One Silver Dollar will be given away each month during 2009.*

# New Wisconsin 534 Area Code Will Share the Same Region as the Existing 715 Area Code

To ensure a continuing supply of telephone numbers, the Public Service Commission of Wisconsin (PSC) has approved the addition of the 534 area code to the geographic region currently served by 715 – this is called an Area Code Overlay.

## How Will This Affect Me?

Because of the addition of the 534 area code, all customers within the 715/534 geography will need to dial the area code followed by the 7-digit telephone number when dialing all local calls. Please see the map for an outline of the 715/534 area code region.

## What is the Dialing Change?

To complete local calls, the new dialing procedure requires callers to dial the full 10-digit telephone number. This means that all calls from the 715 area code that are currently dialed with 7-digits will need to be dialed using the **area code + 7-digit telephone number**.

However, long distance calls will remain the same. Callers need to dial **1 + area code + 7-digit telephone number** whenever placing a long distance call from the 715 or 534 area code.

## What Will Change?

- You will need to dial 10-digits (area code + 7-digit telephone number) for every local call.
- You may need to reprogram or upgrade your equipment if you use specialized communications equipment like a PBX, electronic telephone sets, auto-dial systems or multi-line key systems in order to use the new dialing procedure.
- Some automatically dialed calls may require reprogramming to include the new dialing procedure. These calls may include: life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, speed dialers, call forwarding settings, voicemail services, and similar functions.
- Check your websites, business stationery, advertising materials, personal checks, contact information and your ID tags to ensure the area code is included.

## What Will Remain the Same?

- Your telephone number, which includes your area code, will remain the same.
- The price of a call, local and long-distance calling areas and other rates and services of your telecommunication provider will not change as a result of the Area Code

## When Will These Changes go Into Effect?

Effective **October 17, 2009**, you should begin using the new dialing procedure whenever you place local calls from the 715 area code. If you forget and use the old dialing procedure of dialing just 7-digits, your call will still be completed.

Beginning **July 17, 2010**, you **must** use the new dialing procedure for all local calls. After this date, if you do not use the new dialing procedure, your call will not be completed and a recording will provide instructions on how to redial your call.

Beginning **August 14, 2010**, new telephone lines or services may be assigned numbers with the 534 area code.

Overlay. What is a local call now will remain a local call regardless of the number of digits dialed.

- You will still dial just three digits to reach 911.
- If the 211, 311, 411, 511, 611, 711 and 811 numbers are currently available in your community, or from your provider, you will still dial them with just three digits.

## Questions?

If you have any questions regarding information provided in this notice, please call 672-4204 or contact the following websites for more information: [www.nelson-tel.net](http://www.nelson-tel.net) or the PSC website at <http://psc.wi.gov/utilityinfo/tele/areaCodes/home-AreaCodeRelief.htm>



Return Service Requested

318 3rd Ave. West  
Durand, WI 54736



Bulk Rate  
U.S. Postage  
PAID  
Durand, WI  
Permit #4



**Sign up now  
for a Bundle  
Package and  
receive a FREE  
bookbag for  
back to school  
savings!**

Nelson Telephone can help your family get equipped for the start of the school year. **Sign up now for a Bundle Package and we'll give you a FREE bookbag to stay organized.**

The savings add up when you bundle your Local Telephone with Digital TV, DSL Internet, Long Distance and Custom Calling Features. It costs less than buying these services separately, plus, you'll like the simplicity of dealing with one company for service and you'll receive just one bill in the mail.

And if you act now, for a limited time Nelson Telephone will provide you with **FREE installation** for any of the bundle services you may desire and a **FREE bookbag** as a bonus. The more you bundle the more you save.

**Stop by our office at 318 3rd Avenue West in Durand or call us today at 672-4204 and start saving with a Nelson Telephone bundle!**



Visit [www.nelson-tel.net](http://www.nelson-tel.net) for more information.