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318 Third Ave. West  
P.O. Box 228  
Durand, WI 54736

(715) 672-4204  
www.nelson-tel.net



## E-Forward RECEIVE YOUR VOICE MAIL MESSAGES VIA E-MAIL

e-Forward allows subscribers to receive landline voice mail messages via e-mail.

When you open the e-mail message, you can listen to the message, save it on the hard drive, or delete it.

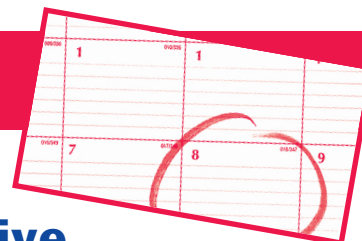
Because the message is simply an audio file attached to an e-mail

message, it's possible to forward the message to anyone via e-mail.

**NEW  
Voice Mail  
Feature**

**Call Today to Sign-up  
672-4204**

## Mark Your Calendar



**Nelson Telephone Cooperative  
Annual Meeting  
Tuesday, April 8, 2008  
7:00 p.m.  
Durand High School Gymnasium**

## Watch Your Mailbox

The week of March 24, 2008 Nelson Telephone Cooperative will be mailing to all members the 2008 Annual Meeting Notice. Along with the notice, members will also receive 4 voting ballots; 3 ballots for Director seats up for re-election and one ballot for a proposed by-law change.

**All ballots must be returned in the reply envelope to the Nelson Telephone Cooperative business office on or before 4:30 p.m., Tuesday, April 8, 2008.**



# CPNI

## FCC RULING ON CUSTOMER INFORMATION

In mid-January letters were mailed to our residential customers regarding a recent FCC ruling on Customer Propriety Network Information (CPNI). Part of the rule changes requires our company to perform a customer authentication process anytime a customer calls for protected information about their account or comes into the office.

Nelson Telephone Cooperative has put the following procedures into place to

comply with the FCC requirements:

If you come into the office for information, please bring a copy of your complete bill with you. If you do not have your bill and do not remember your password, you will need to provide a valid photo ID before we can share information on your account.

If you are calling the office, you need to provide the password to allow us to share information about your

account.

In addition, information will only be given to the name(s) on the account.

If you have not returned the orange form, which was enclosed with the letter, please return it to our office as soon as possible. If you need a copy of the orange form, please call or come into the office.

We thank you for assisting us in protecting your personal information.

# NELSON TELEPHONE COOPERATIVE is putting the pieces together

**One Bundle, One Price, One Bill. It's all that convenient.**

**Don't be puzzled.**

**Let Nelson Telephone Cooperative put the pieces together.**

**Your communications and entertainment services  
are now available in some amazing bundles!**

**Digital TV  
now available  
to the  
rural area!**

**Local Residential Land Line Phone Services, DSL  
Internet Access and Digital TV are all conveniently  
bundled together to give you more services, more  
features, and save you money!**

**Sign up for a Bundle Now & You'll Receive FREE Installation.**

### PUBLISHED BY:

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### OFFICERS & DIRECTORS:

Christy A. Berger, General Manager/Executive Vice President  
James O. Tulip, President • Stanley N. Winsand, Vice President  
Gary R. Lindstrom, Secretary • Edmund J. Bauer  
Michael Hayden • Bruce A. Lindstrom • Donald J. Weisenbeck

**OFFICE HOURS: Monday-Friday: 8:00 a.m. to 4:30 p.m. • Office closed on Saturday, Sunday & Holidays**

# 2008 Nelson Telephone Cooperative Scholarships

Nelson Telephone Cooperative, Inc. will offer scholarships to 2008 High School graduates who plan to further their education. Six lucky graduating students will receive \$500.00 scholarships.

The recipients will be selected by a random drawing. The drawing will be conducted at the Cooperative's Annual Membership Meeting, which is scheduled for Tuesday, April 8, 2008, at Durand High School, Durand, WI. **Applicants do not need to be present to win.**

To be eligible for the scholarship drawing the following conditions must be satisfied:

1. The parents, guardians, or foster parents of the recipients must reside in the Nelson Telephone Cooperative service area and be a member of the Cooperative. Our Cooperative serves the following exchanges: 672, 673, 285 and 946.
2. The recipient must complete the first semester of the 2008-2009 school year with a passing grade and commence the second semester before being eligible for payment from the Cooperative.

All eligible 2008 High School graduates who plan to further their education at a Technical College or University are encouraged to apply. An application is provided below and is also available at our business office in Durand. Applications can be mailed to Nelson Telephone Cooperative, PO Box 228, Durand, WI 54736.

Applications must be received by 4:30 p.m. on March 14, 2008 to be eligible.

If you have any questions, please contact Shari Werlein at (715)672-4204.



## NELSON TELEPHONE COOPERATIVE, INC. 2008 SCHOLARSHIP APPLICATION

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

PARENT, GUARDIAN, FOSTER PARENT NAME \_\_\_\_\_

TELEPHONE NUMBER \_\_\_\_\_

School Graduating from in 2008 (i.e. High School, Home School, etc.) \_\_\_\_\_

Name of Technical College or University that you plan to attend \_\_\_\_\_

Course of Study \_\_\_\_\_ Have you been accepted at this school  Yes  No

Comments/Remarks:  
\_\_\_\_\_  
\_\_\_\_\_

Signed \_\_\_\_\_  
Student Date Parent, Guardian, Foster Parent Date



\*Applications must be received by 4:30 p.m. on March 14, 2008 to be eligible. Eligibility confirmed \_\_\_\_\_  
(For Coop use only).

Bulk Rate  
U.S. Postage  
**PAID**  
Durand, WI  
Permit #4



## DIGITAL TV ~ FEBRUARY 17, 2009 What does this mean to you?

We have received numerous calls lately regarding digital TV and the February 17, 2009 proposed shut-off date for over the air analog broadcasts. If you are a subscriber to Chippewa Valley Cable (CVC) you will not be affected by this change. You will not need to purchase a converter box as CVC will take care of converting the analog to digital signal.

Although the digital signal is better quality than analog, it is not yet high definition. High definition TV (HDTV) is the highest of all digital TV signals. For you to see a high-definition picture and the accompanying sound, the channel must be broadcasting a high-definition signal and you must have the appropriate HDTV equipment to receive and view it.

We know that our customers are eager to receive HDTV and as programmers make their programs available in HD, Chippewa Valley Cable will consider adding those programs to the HD line-up.

Tune into Channel 20 as Chippewa Valley Cable will keep you updated on changes and additions to their HD programming.



### WHEN YOU START SHOPPING, KEEP IN MIND THAT HDTV REQUIRES THREE PARTS:

- An HDTV broadcast source – the programmer.
- A way to transmit the signal – as Chippewa Valley Cable will do.
- An HDTV set – to receive the signal at your location.

**Chippewa Valley Cable**  
*A subsidiary of Nelson Telephone Cooperative*  
**672-5966**